

FAQ

Frequently asked questions

Adapters

Ninety percent of the plots are equipped with Swiss-type sockets. Adapters for other systems are available from reception upon payment of a deposit.

Boat permits

In the case of boats registered abroad, Swiss boating authorisation and a Swiss number-plate must be obtained. See the following instructions for details (German and French):

http://www.pom.be.ch/pom/de/index/strassenverkehr-schiffahrt/schiffahrt/formulare_merkblaetter/merkblaetter.assetref/content/dam/documents/POM/SVSA/de/pom_svsa_mb021-schiffe-auslaendischer-standort.pdf

Registrations can be carried out via the addresses below, even before your holiday starts:

Lake Police / Kantonale Seepolizei

Thunersee / Lake Thun or
Güetital
CH-3705 Faulensee
T 033 3568641
seepolizei@police.be.ch

Brienzersee
Untere Bönigstrasse 12
CH-3800 Interlaken
T 033 3568321

Fishing

Fishing in public waters is strictly regulated. These rules must be taken into account.

Fishing on the Lombach river or from a boat requires a special permit.

On Lake Thun, fishing from the shore (except in the nature reserve) is permitted for anyone over ten years of age. For more information (German and French):

http://www.vol.be.ch/vol/de/index/natur/fischerei/angelfischerei/pachtgewaesser/thunersee.assetref/content/dam/documents/VOL/LANAT/de/Natur/Fischerei/LANAT_FI_Fischerei_am_Brienzer_Thuner_und_Bielersee_de.pdf

Fishing licences can be obtained from:

Tourismus Organisation Interlaken TOI
Höheweg 37
3800 Interlaken
T 033 8265300

Visitor's Card

Upon arrival for your stay at the MANOR FARM 1 campsite, a 'Visitor's Card Interlaken' will be issued to each guest. Presentation of the completed visitor's card enables you to benefit from reductions on various services in the Interlaken region, in particular free travel on public bus routes in the Interlaken region, including the route from the campsite to the Interlaken West, Interlaken Ost and Wilderswil train stations.

In addition to this, during 2013 the MANOR FARM 1 campsite is granting its guests the following exclusive services:

Free journey on all boat-transfers between Neuhaus and Interlaken West: The Neuhaus boat station is 500 m from the campsite and can easily be reached on foot. The boat route runs past the Weissenau nature reserve along the shipping channel into the centre of Interlaken.

Free admission to the Bödelibad public indoor and outdoor swimming pools: Bödelibad is located 3.5 km from the campsite in Unterseen-Interlaken and is within easy reach by bicycle, local bus (free ride with visitor's card) and car. The Bödelibad is open all-year round, except for two weeks in late September.

Free admission to the two beaches at Neuhaus: In addition to the two beaches (2 and 3) running along the front of the campsite, guests also benefit from free admission to the two beaches (5 and 6) at Neuhaus, 400 m from the campsite.

Dogs / Pets

Dogs are admitted on the campsite. Special rules are to be followed. Dogs must be kept on a short lead. Dogs are not admitted on beaches 2, 3 and 5.

Internet

The campsite provides the following internet services:

wireless	duration	CHF
	5 hours	5.--
	20 hours	15.--
	50 hours	30.--
Hot spot in Boutique		
cost	15 mins	3.--

Youngsters

Individual youngsters are admitted on the campsite from 18 years of age.

In the case of groups, one person of 18 years old must accompany the group. They are required to take responsibility for the whole party for the duration of the stay.

There is a special youth zone (plots 601 to 604). These plots are re-served for youngsters with tents, but without car.

Instead of the normal tariff for plots, guests in the youth zone pay a rate per tent in addition to the person and tourist taxes.

	CHF
tent for 1 person	3.--
tent for 2 persons	5.--
tent for 3 persons	7.--
tent for 4 persons	8.--
tent for 6 persons	10.--

Ice packs

There are no fridges for hire on the camp side. During their stay, guests can hire ice packs from the shop and exchange them on a daily basis.

	CHF
deposit	3.--
freezing (each time)	0.20

Guests may only use their own ice packs for freezing on the day before departure (for use during the journey). Their name must be clearly written on these ice packs.

Valuables

Guests are responsible for their own valuables. The campsite is not liable for any valuables lost by the guests.

Valuables can be deposited in a safe at reception at no additional cost. Desk hours are to be observed.